



NOOSA RIVER HOLIDAY PARK

ON THE RIVER, IN THE HEART OF NOOSA

- LEGEND**
- Powered Slab
 - Powered Campervan
 - Powered Tent
 - Unpowered Waterview
 - Unpowered
 - Refuse & Recycling Bins
 - Fire Hydrant
 - Clothes Line
 - First Aid / Defib
 - Laundry
 - Special Needs / Family Bathroom
 - Fire Extinguisher
 - Dump Point
- NOT TO SCALE**
- ASSISTANCE AFTER HOURS**
Management doorbell
(located at office)
FIRE/AMBULANCE/POLICE 000



By making a booking at Noosa River Holiday Park you agree to abide by the booking terms and conditions and the Park Rules.

PARK RULES

Check in

Monday - Sunday: 12.00pm - 6.00pm

Please inform the office if you intend to arrive outside these nominated hours.

Check out

Sites are to be vacated no later than 10.00 am on the day of departure. Please request a late check-out at the office.

Reception Hours

Monday - Sunday: 8.00 am - 6.00 pm

Please call 07 5449 7050 for any After-Hours support. If the call is not answered please leave a message with your name and contact details, and the After-Hours Duty Manager will return your call.

Day and Overnight Visitors/Visitors

Visitors are welcome while you are present and their behaviour is your responsibility. All visitors must check-in at the office before entering the holiday park. Visitor vehicles are not permitted in the holiday park.

Gazebos

Gazebos or similar shade structures are to be tied down securely with suitable ropes and pegs. These structures are to fall inside the allocated site.

Vehicles

The safety of our guests is of prime importance. Maximum vehicle speed whilst within the holiday park is 5 kph (slow walking pace). We have ZERO tolerance on speeds over 5kph. Please limit vehicle movement at all times. Only one vehicle is permitted per site and must remain within the allocated site.

Boats

Boats up to 4.5 metres including trailer may be accommodated depending on the site allocation and subject to availability. Approval is required prior to arrival for boat and trailers longer than 4.5 metres.

Dogs/Pets

Strictly no dogs or pets allowed.

Fires

Are not permitted in the holiday park at any time.

Generators

Are not permitted in the holiday park at any time.

Powered Sites

Must only be accessed using 15 AMP leads. Household leads are not allowed. All leads used by guests are to be tagged and tested.

Child Supervision/ Children

The supervision of your children is important for their safety and to ensure they do not disturb other people in the holiday park.

Bicycles/Scooters

No riding in or around the amenity blocks, access walkways or in the camp kitchen. Please wear a helmet when riding bicycles and scooters.

Fees/Cancellations/Refunds/Credits

The minimum deposit payable at the time of booking is \$50, except for bookings longer than 28 days which require a minimum deposit of \$700.

Payment for the total period of stay must be made prior to or on arrival, except for bookings longer than 28 days which are required to remain 14 days in payment arrears for the length of the booking.

- At least 28 days notice is required to receive a refund.

- Any credit or refund under 28 days notice will require Noosa Council approval, which may take up to a week to process and is not guaranteed.

- Any credit will only be valid for 12 months from the original booking date.

Security Advice

Guests and their visitors must always secure their belongings. Park Management accept no responsibility for any loss, theft or damage that may occur to personal property.

Dump Points

Please refer to the Park Map for the location of the dump point. Do not dispose of non-effluent waste.

Water

All taps provide drinkable water.

Please be mindful of water conservation and advise Park Management of any damage or leaks.

Evacuation

For all emergencies (including fire) please go to the Evacuation Point in the carpark at the entrance of the holiday park (please refer to the Park Map).

Sites

Sites are to be kept tidy at all times. Rubbish and recycling facilities are provided for all waste. Please do not dig trenches on or around your site. Please provide a minimum of 0.9 metre clearance between set up (including any devices used to secure a tent or gazebo) and allocated site boundary. Please note: Only 1 set-up is allowed per site.

Camp Kitchen

This is a communal facility and is accessible to all guests. Please ensure that you clean any used equipment (BBQs, hotplates, benches, sinks and tables). Please label all food left in the fridge with your name and departure date.

Noise

The peaceful enjoyment of our holiday park and its facilities by all visitors is important to us. Please assist by being considerate to your neighbours and restrict noise from radios, televisions and social gatherings after 10:00 pm and before 7:00 am.

Garbage

Please ensure that all waste is removed from site and placed into the different waste bins provided.

Where waste is larger than the bins provided, it is the responsibility of the guest to remove the item/s from the holiday park (for example: broken gazebos).

Trees

Please be aware that trees and limbs can fall without warning with an increased likelihood during storms and strong winds. You may be directed by Park Management to move during strong winds and storms. Do not tie ropes, lines or tarps to trees.

Wildlife

Please refrain from feeding the wildlife or leaving scraps.

Damage/Nuisance

Creating a nuisance, defacing or damaging structures or holiday park property or the environment will result in immediate eviction and a ban from all Noosa Holiday Parks.

Behaviour

Park Management staff and contractors are to be treated with respect at all times. Guests and visitors are to treat each other with respect at all times. Behaviour or activities that interfere with the safety and privacy of guests, visitors, Park Management staff and contractors, or their proper use and enjoyment of the campground will not be tolerated. Park Management reserves the right to immediately cancel a booking in the event of such behaviour or activities.

Grey Water

Do not dispose of greywater on the holiday park grounds (it is illegal). All greywater is to be disposed of at the Dump Point or at the allocated site grey water drain. Do not dispose of greywater in the sinks or other wash areas.

Smoking

Please refer to the Park Map for the location of the designated smoking area. Smoking is only permitted at the designated smoking area.

Subletting and Transfer of Booking

Each site must be booked in the name of the occupier.

Sites cannot be transferred to another person/s, including family and friends.

Sites cannot be sub-let to another person/s.

At no time during the stay is the number of guests to exceed the number booked, unless approval is provided by Park Management, and all relevant fees are paid.

Other Information

Vehicles and pedestrians share roadways.

The beach is NOT a patrolled beach.